Accela. User Group | SOUTHERN CALIFORNIA

March 13, 2025 Costa Mesa, CA

Agenda

9:30 a.m.	Check-in & Coffee	
10 a.m.	Welcome	Andrew Chiang Seth Roberts Accela
10:15 a.m.	Product Roadmap Highlighting Accela's latest developments, strategic priorities, and innovative solutions driving the future of civic engagement, government operations, and digital transformation.	Joshua Hamaker Accela
11 a.m.	What Does Good Look Like Explore what "good" really looks like when it comes to maximizing the value of the Accela platform. Through an in-depth customer case study, we'll showcase how one government agency successfully leveraged Accela's solutions to transform their operations, improve citizen engagement, and achieve outstanding results.	Joshua Hamaker Accela
11:45 a.m.	The Accela Community & University Join this user group session to explore how engaging with the Accela Community can help you deepen your expertise and gain valuable insights. Learn how Accela University can empower your workforce by providing the tools and training needed to upskill and drive organizational success.	Garrick Greenhalgh Accela
12:30 p.m.	Lunch & Networking Complimentary	
1:30 p.m.	Customer Panel	Moderated by James Burns Accela
2:30 p.m.	Ask Me Anything Whether you're looking for insights on optimizing workflows, exploring new features, or tackling specific challenges, our panel is here to provide guidance and solutions. Submit your questions ahead of time <u>here</u> .	James Burns Matt Hopkins Animesh Irkulla Jeremy Aquino Joshua Hamaker Accela More to Come
3:15 p.m.	End of Day	

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